



Greetings from all of us at Seiler Geospatial. I am sure you have received many emails regarding the Coronavirus (COVID-19). Like you, we are concerned over the impact the Coronavirus is having on our families, communities, and businesses / partners.

While the environment around us is uncertain, we take comfort in the fact that our team of professionals is ready to work together for our clients by practicing safe health guidelines. We are following our continued commitment to excellence with safe sanitation practices at all our offices, practicing social distancing, and above all following the guidance of global health experts at the [World Health Organization \(WHO\)](#) and [U.S. Centers for Disease Control \(CDC\)](#) on preventing the spread of the COVID-19 virus. You can also access/track virus distribution and data on this site [GIS and data map from John Hopkins University](#).

Effective immediately, we will encourage and offer optional curbside drop off and pick up for your instruments at all of our service/repair offices until further notice. We will still offer our inside service / repair drop off for your convenience. We ask that you fill out the online service repair form, see link below, scan or print and drop this form off with your instruments to an office near you. Please call our toll free service repair line below or email us at: servicedept@seilerinst.com with questions in regards to curbside services for your instrument(s) drop off or pickup. Please note, we will offer this curb side service during our normal business hours posted at all our service locations except for our Chicago and Iowa training offices.

Finally, we want to assure all our customers that all our teams are accessible, adaptable and ready to support your needs for product, technical guidance, support and training in a safe manner.

Service Repair Form – [Online form \(download for fillable form \)](#)

Service Repair Toll Free Support: 877-330-6303

Email: servicedept@seilerinst.com

[Seiler Office Locations and online Contact Form](#)

Survey Technical Support:

Kansas Toll Free Tech Support : 844-602-9313

Missouri Toll Free Tech Support: 844-266-7266

Wisconsin Toll Free Tech Support: 844-602-9312

Indiana Toll free Tech Support: 844-602-9314

Omaha Toll Free Tech Support: 833-245-4091

Michigan Toll Free Tech Support: 844-285-2390

Email: surveysupport@seilerinst.com

Mapping/GIS Technical Support

Toll Free Tech Support: 844-400-1402

Email: mapsupport@seilerinst.com

CAD Technical Services – [Seiler Design Solutions](#)

Direct Dial: 636-923-2662.

Email: CADTechnical@Seiler-ds.com

I invite you to contact me directly with any questions on how we can assist you. We are committed to being your partner and wish you and your teams all the best in these days ahead.

Sincerely,

Tom Seiler, Executive Vice President Geospatial
Seiler Instrument Geospatial
Email: tseiler@seilerinst.com
Direct Dial: 314-218-6331 or Toll Free: 888-263-8918